interfinet

ISO 9001:2015

ISO 27001 — INFORMATION SECURITY MANAGEMENT SYSTEM

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"28th June 2006 – **Interfinet** started its journey with a vision of making footprints in IT / ITES industry. It was a brainchild of Mr Bhabani Sankar Prasad Dash, MCA, Utkal University, Odisha – an entrepreneur, receiver of 'Youngest Entrepreneur Award" from Times Group, honourable Managing Director, Interfinet Technologies Private Limited (ITPL).

In the last 16 years, Interfinet evolved as one of the most preferred offshore business partners from EU customers. It has engrossed huge grasp and experience in domestic market for following services:

- Digitization Solutions and Content Management System (CMS)
- Secured Physical Storage Services
- Voice and Non-Voice BPO / KPO
- Manpower Augmentation Support
- Assisted Sales Competency (ASC)
- Document Shredding and Destruction Services
- CKYC Generation Process

proudly at your service
from 2006

CORPORATE PROFILE

ABOUT US

Founded in the year 2006, **Interfinet Technologies Private Limited (ITPL)** has emerged as one of the pioneers in information technology enabled services for eastern region of India. Being started on a journey with just 5 people under a roof, **Interfinet**, is now a proud team of 234 professionals working across multiple locations of India and abroad.

Interfinet, has been able to establish their niche with a continuous growth during last three financial years. It managed to surpass its own milestones with great effort and integrity even during the pandemic affected years.

Looking forward to a brighter future in terms of spreading its wings pan India – **Interfinet** is poised to make further investments to bring more employment for fresh talents and seasoned professionals, achieve a goal of not less than 1 billion INR within next three FY.

Interfinet, headquartered at Bhubaneswar, Odisha - an **ISO 9001:2015** and **ISO 27001:2015** certified ITES / BPO venture that dealt with healthcare, mines, retail, utility, ecommerce and PSU sector with immense success over a wide geography cutting across United States of America, United Kingdom, Australia, Netherlands, Italy and Denmark beyond India.

With a highly experienced team of 1800+ man-years' hands-on experience in KPO / BPO and ITES – **Interfinet** has recently joined hands with mentors coming from giant-sized International Corporate Business Houses which further sharpens its footmark in IT / ITES stage of India. With **Interfinet**, you can stay assured while leaving your business worries on its energetic and seasoned shoulders.
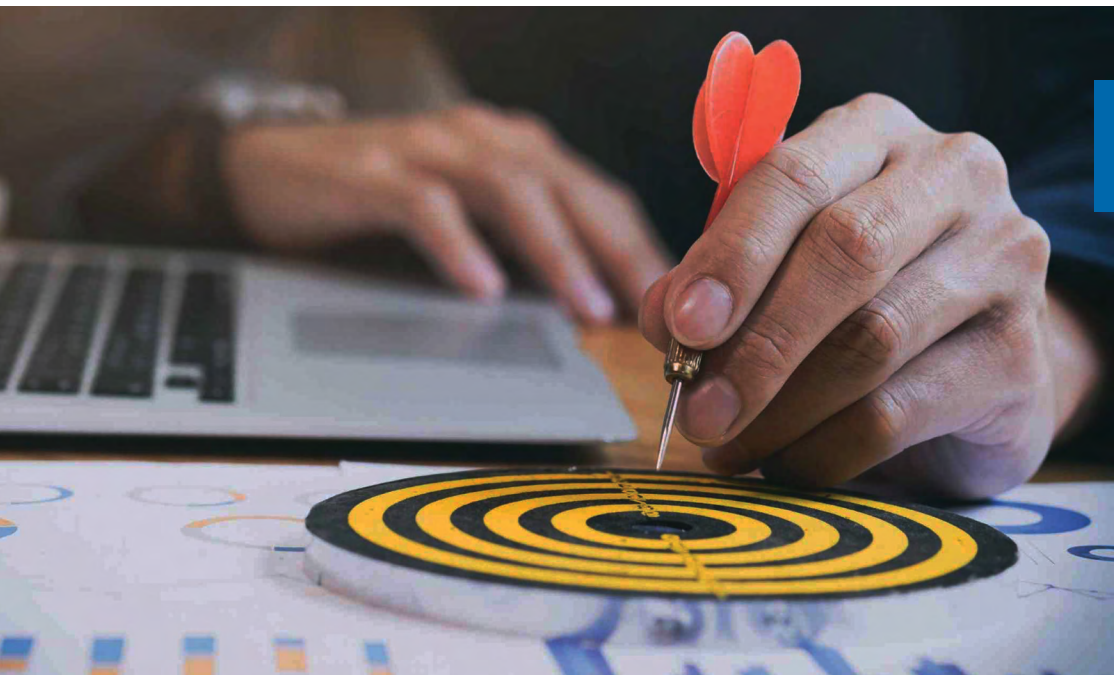
VISION

Interfinet aims to raise like a phoenix with a vision of becoming a leading information technology driven service provider to bring and accommodate prestigious customers under a roof of end-to-end business services. It has its core objectives to strengthen its repute as a result-oriented delivery partner with immense energy, optimism, transparency, commitment and ethics in business.

Extending continuous, top-notch, on-time and economic services to its customers, is paramount for **Interfinet**. Customer satisfaction is the greatest coinage for **Interfinet**.

MISSION

Interfinet is on a mission to accomplish its goal of business and customer relationship excellence aiming a multi-fold growth in next financial years. **Interfinet** will contribute to Domestic & International customers as a outsource hub and invest in nurturing fresh talents across pan India, to bring employment.

Erranding 1 billion INR as revenue with 100+ happy customers in next three financial years, is the motto.

INTERFINET ADVANTAGES

OUR VALUES *Our values vouch for us...*

COMMITMENT: We deliver the promises we make to our customers.

INTEGRITY: We gain the trust of our customers as there is complete alignment in what we think, we say & how we act.

OWNERSHIP: We own every detail of every task – so that our services consistently meet client expectations.

PASSION: A desire to 'make a difference' is in the heart, mind & soul of every employee.

COLLABORATION: We actively engage with each other to deliver on our Vision & Mission.

FINEST TAT MANAGEMENT *We understand the value of time...*

DEDICATED KAM: We believe more on being personally attach with the client to form a befitting SOP eyeing TAT expectation.

24/7 OPERATIONS: We own state-of-art offices to contain 24/7 operations that helps your business needs to run continuously on our shoulder.

UNINTERRUPTED POWER: We run our offices in 'zero interruption' zones in terms of electricity.

BCP: We always care for a robust Business Continuity Plan that mitigates time management risks for its customers.

24/7 IT SUPPORT: We align in-house IT support to avoid or reduce waste of time in delivery wherein substantial volume delivery is involved.

INTERFINET ADVANTAGES

ECONOMIC SOLUTIONS *We care for being economic, yet justifiable...*

TECHNOLOGY DRIVEN APPROACH: We own an in-house software development team that contributes in automation of repetitive manual activities to save time and cost.

UAT: We setup every project with a documented User Acceptance Testing (UAT) to ensure zero process leaks and rework.

INVESTING IN FRESH TALENTS: Interfinet always looks for investing in fresh yet eligible and energetic talents. This not only helps to keep costs reasonable, but preserves scope for employment too.

SEASONED TOP MANAGEMENT: Our top management team consists more than 125 man-years' experience in Global and domestic competitive landscape. This contributes to reasonability.

CUSTOMIZED SOLUTIONS: We understand the specifics to form what is needed and what is not through customized approach.

GROWTH RECORDS *We grow to excel...*

TRACK RECORDS: We owned more than 100% growth each FY during 2019–20, 2020–21 and 2021–22.

CUSTOMER SPEAK: We proudly subscribed to India's largest conglomerate and brought lights to our name.

INTERNATIONAL OUTREACH: We are global with proven track records to deliver overseas clients in USA, UK, Italy & Denmark. We are poised to make our footprints in Philippines to serve as a Digital BPO.

W.I.S.E.R: Interfinet is always a WISER choice to make – 'Wide', 'Integrated', 'Secure', 'Efficient' and

INVESTMENT CAPABILITIES: We own great investment capabilities due to our 16 years' long existence along-with heaves of land bank to support rapid growth, at any given juncture.

OUR SERVINGS

PSU

We scaled up to serve major PSU customers like…

A **Department of Inspector General of Revenue, Odisha –** for scanning and digitization of more than 1.5 crore legacy deeds across eleven districts with more than 100 resources.

B **Assembly House, Odisha –** for scanning and digitization of legacy records with a volume of 50 lakh pages.

C **Acharya Harihar Regional Cancer Research Center –** for digitizing large scale medical and admin records with a volume exceeding 35 lakh pages.

NON-PSU

Some of the major customers we served…

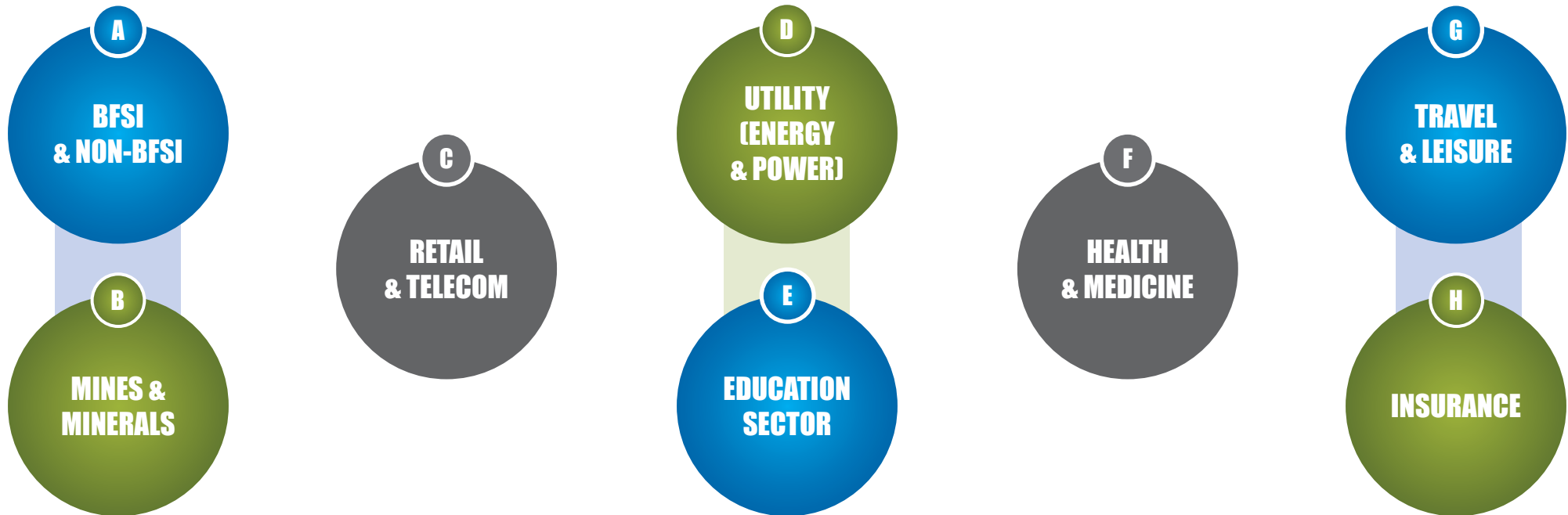**A** **Tata Steel Limited, Sukhinda and Gomardih –** for scanning & digitization of more than 30 lakh legacy pages. Output delivered in digital format via scanning & storing it at cloud for future usage.

B **Tata Steel Mining Limited –** our unique TSML service center project has blended of technical & functional resources providing services to all TSML locations like Kaliapani, Athagarh & Gopalpur. Individual performance has been evaluated by ticketing systems provided by **Interfinet**.

C **Tata Power Central Odisha Distribution Limited –** We are providing Backoffice auditing service to TPCODL since mid of 2021.

D **Gati Cargo –** Provided backend services for GATI cargo like sending invoice, challan & other finance related backend activities.

E **Redhat** – Provided back end support & services in terms of inbound tele support & outbound sales campaign Redhat, UK.

INDUSTRY VERTICALS

Interfinet has done and further aspires to work with following industry verticals with its rainbow of services...

A BFSI & NON-BFSI

B MINES & MINERALS

C RETAIL & TELECOM

D UTILITY (ENERGY & POWER)

E EDUCATION SECTOR

F HEALTH & MEDICINE

G TRAVEL & LEISURE

H INSURANCE

Interfinet has come up with complete and all-inclusive Business Process Services to help curtail the increasing transactional expenses because of the rising regulatory needs, to smartly manage the ever-growing volumes of work, and to ensure how technology and analytics can best bring in a positive change in the system.

➤ Digitizing end-to-end customer application forms, loan applications, policy & claims, service records, accounts & admin data etc
➤ Premium secured document storage
➤ Personalised assisted sales competency through manpower augmentation
➤ Enterprise content management system (ECM)

Are you wasting valuable work-time on tedious manual paper-based workflows?
Are you still spending money to manage documents manually?

We provide end-to-end integrated business process services that are robust, reliable and generate immediate bottom-line impact. We engage in handling your content worries in terms of physical preservation, timely restoration, quick information retrieval through Digitization solutions.

BENEFITS WITH US

➤ End-to-end Content / Document Process Governance
➤ Our capabilities help customers to scale up their operations by forming optimum usage of space, human resource and business hours.
➤ We insert regularised review mechanism in all our projects. This ensures meeting of TAT saving lead time upto 30% for customers.
➤ With **Interfinet**, technology meets business intelligence.

KEY SERVINGS

➤ Comprehensive imaging services for Account Opening Forms (AOF), Loan Processing Files, Customer Application Forms (CAF), Insurance Policy and Claim Files, Legal Case Documents, HR & Finance Papers, Patient Records, Project Reports, Dissertations etc.

➤ Scanning of Land Records, Registration Deeds, Registers, Answer Sheet Copies, Criminal Records, Hospital Records, Maps, Mark Sheets, Library Catalogues etc with full-fledged multi-linguistic metadata entry.

➤ Digital restoration of legacy data of Government and Corporate bodies in editable platform for repurposing.
Future ready PDF/A, Optical Character Recognition (OCR) and Intelligent Character Recognition (ICR), eBooks – all under one roof.

➤ Online and offline indexing, tagging and metadata entry services for BFSI & Non-BFSI, healthcare customers.

➤ Economic bulk scanning and digitization for large scale volume with time-bound delivery.

CONTENT MANAGEMENT SOLUTIONS (CMS)

Comprehensive Content Management System: Has Everything You Will Ever Need...

A complete Content / Document Management Software that allows you to Capture, Centralize, Manage & Secure all your paper documents, electronic files & emails. Access your data outside your office using any Web Browser or go mobile with our Android & iOS apps.
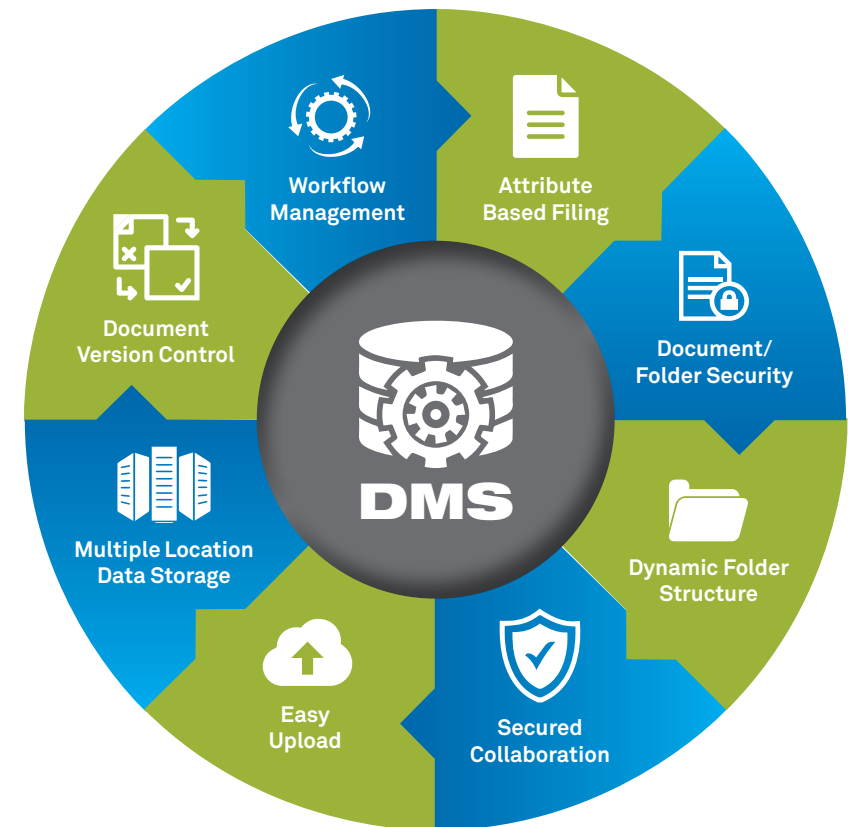
KEY FEATURES

DMS Features	User Friendly Tools	Administrative	Advanced Add-Ons
➤ Scanning & Digitization	➤ Web Browser (Remote) Access	➤ Microsoft Office Recognition	➤ Web e-Forms
➤ Workflow Management	➤ Mobile Document Management	➤ Microsoft teams Integration	➤ Barcode Reader Add-on
➤ Profiling & Tagging	➤ Public Share Links (URLs)	➤ Active Directory Integration	➤ Automatic Data Capture (AI)
➤ Document Version Control	➤ Document Request Links	➤ Two-Factor Authentication	➤ Barcode & Zone OCR (Adv)
➤ Document Searching	➤ Sharing & Collaboration	➤ Email Reminder Jobs	➤ Extraxt Data – One Text Tool
➤ Document Relations	➤ Create & Edit Office Documents	➤ Custom Reports	➤ OCR & Searchable PDF
➤ Document Security	➤ Virtual PDF Printer	➤ Built-in Reports	➤ Digital Signatures
➤ Audit Trail & History	➤ Built-in PDF Editor	➤ Custom Document IDs	➤ Sign Documents
➤ Built-in Document Previews	➤ Convert Documents to PDF	➤ Flxible User Licensing	➤ Request Signatures
➤ Tasks & Reminders	➤ PDF Correction & Redaction	➤ External User License	➤ Advanced Import
➤ Folder Templates	➤ Pre-defined Email Templates	➤ Integration	➤ Automatic Email Capture
➤ Email Notifications & Alerts	➤ Quick Document Emails	➤ Remote Office Connection	➤ Email Archiving
	➤ Watch Folders	➤ Backup & Restore Tools	➤ External DB Connection for Profiles
	➤ Smart Search (outside Docsvault)	➤ Docsvault Editions Comparison	➤ Analytics Tools Add-on
		➤ Docsvault System Requirements	➤ Rest APIs

CONTENT MANAGEMENT SOLUTIONS (CMS)

KEY SOLUTIONS

Business Solutions	Industry Solutions	Compliance
➤ Centralized Document Management System	➤ Government Agencies	➤ HIPAA Compliant Document Management
➤ Online Document Management	➤ Public Accounting Firms	➤ ISO 9001 Compliance Documentation
➤ Records Management	➤ Manufacturing	➤ SEC Compliance
➤ Document Scanning	➤ Engineering	➤ SOX Compliance
➤ Workflow Management System	➤ Construction Business	➤ Gramm-Leach-Bliley Act
➤ AP Invoice Approval	➤ Legal	➤ FDA Compliance
➤ Invoice Automation	➤ Healthcare & Medical	➤ GDPR Compliance
➤ Digitation Signature Solution	➤ Insurance	
➤ Quality Management Software System	➤ Hi-Tech & Telecom	
➤ e-Discovery	➤ Educational Institutions	
➤ Email Management	➤ Hospitality & Recreation	
➤ Document Collaboration	➤ Non-Profit Organizations	
➤ Human Resource Management	➤ Banking & Investment	
	➤ Transportation & Logistics	

DMS

- Workflow Management
- Attribute Based Filing
- Document/ Folder Security
- Dynamic Folder Structure
- Secured Collaboration
- Easy Upload
- Multiple Location Data Storage
- Document Version Control

CONTACT US

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DIGITIZATION | BPO | HUMAN RESOURCE | SECURED STORAGE SERVICES | SOFTWARE